

CAHPS Insider

April 2023

INSIGHTS AND UPDATES FOR
EFFECTIVE COMPLIANCE



TABLE OF CONTENTS

HHCAHPS

Preview Reports	2
Coordination Team Quarterly Review	2
Participation Exemption Request Form	3

CAHPS Hospice

Public Reporting Schedule	4
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External Submission Deadlines	5
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Preview Reports

HHCAHPS Preview Reports including results from Q4 2021 – Q3 2022 (October 2021 – September 2022) are available on the [HHCAHPS website](#). These data will be updated on [Care Compare](#) in April 2023.

Coordination Team Quarterly Review

The April 2023 HHCAHPS Coordination Team Quarterly Review (CTQR) has been posted on the HHCAHPS website [here](#). This quarter's newsletter includes important dates and news about the HHCAHPS Survey.

If you have questions or would like additional information, please contact the HHCAHPS Survey Coordination Team at hhcahps@rti.org or 866-354-0985.



Participation Exemption Request Form

Home Health Agencies who have served fewer than 60 HHCAHPS-eligible patients in a year (April 1, 2022 – March 31, 2023) are exempt from fielding the survey. A Participation Exemption Request (PER) form must be completed each year, even if you have completed one in the past. The APU 2025 PER is available [here](#). For additional information on exemption requests, please see “Information for HHAs” on the [HHCAHPS website](#).





Public Reporting Schedule

CMS posted an updated list of key public reporting dates for hospice providers, which can be accessed [here](#). If you have questions about CAHPS Hospice public reporting, please reach out to the CAHPS Hospice Survey Projectt Team at hospicecahpssurvey@hsag.org or 844-472-4621.

	February 2023 Refresh	May 2023 Refresh
CAHPS Hospice Quarters Reported	Quarter 4 2019; Quarter 3 2020 – Quarter 1 2022	Quarter 3 2020 – Quarter 2 2022
Quarters Included in Star Ratings	Quarter 4 2019; Quarter 3 2020 – Quarter 1 2022	Quarter 4 2019; Quarter 3 2020 – Quarter 1 2022
Preview Reports Released	November	February

External Submission Deadlines

	Q3 2022 Discharges	Q4 2022 Discharges	Q1 2023 Discharges	Q2 2023 Discharges
HCAHPS	1/4/2023	4/5/2023	7/5/2023	10/4/2023
Premier	1/13/2023	4/14/2023	7/14/2023	10/13/2023
Vizient	1/12/2023	4/13/2023	7/13/2023	10/12/2023
HHCAHPS	1/19/2023	4/20/2023	7/20/2023	10/19/2023
CAHPS Hospice	2/8/2023	5/10/2023	8/9/2023	11/8/2023
OAS CAHPS	1/11/2023	4/12/2023	7/12/2023	10/11/2023
ICH CAHPS	1/25/2023 (Fall 2022)		7/26/2023 (Spring 2023)	
PCF PECS	1/17/2023			
GPDC CAHPS	1/17/2023			
CAHPS for MIPS	1/19/2023			
*Activity COMPLETE				



If you have any questions regarding the information included in this edition of the CAHPS Insider, please contact NRC Health Corporate Compliance at compliance@nrchealth.com.

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